

Goldmyer Hot Springs - Cancellation & Changes Policy

Owned and managed by Northwest Wilderness Programs, a Washington State 501c3 non-profit organization

Office Hours | Monday-Friday 9:00am-3:00pm

Phone | 206.789.5631

Website & Access Report | www.Goldmyer.org

If you have to cancel or change your reservation, please notify the office. You may not send an unregistered group or different group leader in your place.

Goldmyer will not refund or reschedule reservations due to undesirable weather, road closures, or obstacles.

Frequent cancellations may affect your ability to book future reservations. **Cancellations**

received **more than 7 days before your reservation:**

- Refunded total payment minus 25%, or a minimum \$10 fee, whichever is greater.
- Volunteers: all volunteer credits used will be returned.

Cancellations received less than 7 days before your reservation:

- No refund available and payment is donated to the continued stewardship of Goldmyer HotSprings.
- Volunteers: allowed one reschedule for volunteer credits used.

Rescheduling (pending availability) with more than 7 days notice :

Reservations can be rescheduled one-time and only within the same calendar month. *Once a reservation is rescheduled any refund is forfeit.*

Transferring possible with more than 7 days notice:

You may do a one-time transfer of your reservation to another group leader. The office must speak-to and register that new person.

If you cancel after changing the group leader (with over 7 days notice) there is an additional \$5 fee on top of the usual cancellation fee, and the refund is returned to the original payee.

Adding people and/or camping to your reservation:

Pending availability, you may add more people and/or camping to your reservation with *at least 2 business days notice*. You may have a maximum group size of 8 people (including children). If property is at capacity, additional people may not be added to your group.