Goldmyer Hot Springs

Northwest Wilderness Programs

Online l www.Goldmyer.org

Phone l 206.789.5631

Office Hours l Monday - Friday 11:00am - 6:00pm

- **Our email address is not monitored, all communication must be conducted over the phone**

CANCELATION POLICY

If you need to cancel some or all of your reservation, please be courteous and let the office know as soon as possible so your reservation can be opened up to other visitors.

For cancellations received **less than one week** before your reservation...

- your reservation will be donated to the continued stewardship of Goldmyer Hot Springs

For cancellations received **less than two weeks** before your reservation, but at least **one week** prior to your reservation…

- we can reschedule your visit for a future date which is available
- or, issue a credit for use within one year of the original reservation date

For cancellations received **two weeks or more** before your reservation...

- we can reschedule your visit for a future date which is available
- or, issue a credit for use within one year
- or, issue a refund minus a minimum $10 transaction fee or 25% whichever is greater

RESCHEDULING

- You may reschedule your reservation no more than one time and we require a minimum of one week notice

USING RESERVATION CREDITS

- To use a reservation credit, call the office and make a reservation. Be sure to mention that you have a credit on file.
- Reservation credits are valid for one year from the **original** reservation date.
- All credits are managed through the office in Seattle. Credits are not honored for walk-in visits; you must make a reservation in order to use a credit on file.