

Goldmyer Hot Springs - Cancellation & Changes Policy

Owned and managed by Northwest Wilderness Programs, a Washington State 501c3 non-profit organization

Office Hours | Monday-Friday 9:00am-3:00pm

Phone | 206.789.5631

Website & Access Report | www.Goldmyer.org

Cancellations and changes can only be made by the registered group leader and/or those authorized by the registered group leader.

If you have to cancel or change your permit, please notify the office. You may not send an unregistered group or different group leader in your place.

Goldmyer will not refund or reschedule permits due to undesirable weather, road closures, or obstacles.

Frequent cancellations may affect your ability to book future reservations.

Cancellations received more than 7 days before your permit date:

- Refunded total payment minus 25%, or a minimum \$10 fee, whichever is greater.
- Volunteers: all volunteer credits used will be returned.

Cancellations received less than 7 days before your permit date:

- No refund available and payment is donated to the continued stewardship of Goldmyer HotSprings.
- Volunteers: volunteer credits cannot be returned and are considered used.

Rescheduling (pending availability) with more than 7 days notice:

Permits can be rescheduled one-time and only within the same calendar month. *Once a permit is rescheduled any refund is forfeit.*

Transferring possible with more than 7 days notice:

You may do a one-time transfer of your permit to another group leader. The office must speak-to and register that new person. Permits cannot be split up and cannot be resold.

If you cancel after changing the group leader (with over 7 days notice) there is an additional \$5 fee on top of the usual cancellation fee, and the refund is returned to the original payee.

Adding people and/or camping to your permit:

Pending availability, you may add more people and/or camping to your permit with *at least 2 business days notice*. You may have a maximum group size of 8 people (including children). If property is at capacity, additional people may not be added to your group.